

Privacy Policy

www.gotofrom.com

August 2026

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We value your privacy. Please read this Privacy Policy carefully before using the <https://www.gotofrom.com/> website (the "Website") operated by DNI Corp, a Professional Corporation formed in Tennessee, United States, doing business as tofrom ("tofrom", "we", "us", "our"). This Privacy Policy contains important information about your privacy and how we may use the information we collect about you.

Your access to and use of the Website is conditional upon your acceptance of and compliance with this Privacy Policy. This Privacy Policy applies to everyone, including visitors, users, and others, who wishes to access or use the Website. By accessing or using the Website, you agree to be bound by this Privacy Policy. If you disagree with any part of this Privacy Policy, you do not have our permission to access or use the Website.

What information we collect

Information you provide. When you fill out a form on the Website, request a demo, subscribe to updates, or contact us, we collect the information you enter. Depending on the form, this may include:

- Name
- Email address
- Phone number
- Company name and job title
- The contents of your message

We use this information for:

- Performing services and responding to your requests
- Providing customer service
- Marketing and advertising
- Verifying customer information
- Resolving disputes

- Enforcing our Terms of Service

Information collected automatically. When you visit the Website, we and our service providers may automatically collect certain information about your device and your use of the Website, such as your IP address, browser and device type, operating system, the pages you view, the page that referred you, and the dates and times of your visits. We collect this information through cookies and similar technologies. Please see our Cookie Policy for details.

With whom we share your personal information

We share personal information with the following categories of third parties, who process it on our behalf:

- Customer management systems
- Data analytics providers
- Email marketing vendors
- Email service providers
- Hosting providers
- Website or application development and design vendors

We may also disclose personal information:

- To comply with applicable law, a court order, a subpoena, or another legal or governmental process
- To enforce our agreements, protect our rights or property, or protect the safety of others
- To an acquirer, successor, or assignee in connection with a merger, acquisition, financing, sale of assets, or similar transaction

Sale of your information

We do not sell your personal information. Please see the "Your rights" section below for more information about exercising your privacy rights.

Our role as a service provider

tofrom provides communications software to property and casualty insurance carriers. When a carrier uses the tofrom platform to create, send, track, and archive communications for its policyholders, tofrom processes that information on the carrier's behalf and under its written instructions. That processing is governed by our agreements with our carrier

customers, not by this Privacy Policy. If you have a question about a communication you received from your insurance carrier, please contact your carrier directly. This Privacy Policy covers the Website only.

Cookies

A cookie is a small piece of data sent from a website and stored on your device by your browser. This Website sets cookies. Please visit our Cookie Policy to learn what cookies we set, why we set them, and how to change your cookie settings.

Analytics

This Website uses Microsoft Clarity to collect information about how visitors use the Website.

Children's privacy

This Website is intended for a general audience and does not offer services to children. If a child whom we know to be under 18 sends personal information to us, we will use that information only to respond to that child and inform them that they cannot use this Website.

Data security and retention

We use physical, administrative, and technical safeguards designed to protect the information we collect and maintain. No security measures are perfect, and we cannot guarantee the security of information transmitted to or stored by us. We retain personal information for as long as necessary for the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law.

Third-party websites

This Website may contain hyperlinks to websites operated by parties other than us. We provide such hyperlinks for your reference only. We do not control those websites and are not responsible for their content or their privacy practices. It is up to you to read and understand their privacy policies. Our inclusion of a hyperlink does not imply endorsement of the material on that website or any association with its operators.

Do Not Track

Do Not Track ("DNT") is a preference you can set in your browser to inform websites that you do not want to be tracked. We do not respond to DNT signals. You can enable or disable DNT in the preferences or settings page of your browser.

Your rights

Residents of Nevada have the right to opt out of the sale of their personal information. As stated above, we do not sell your personal information.

Depending on where you live, you may have additional rights regarding your personal information, such as the right to request access to, correction of, or deletion of the personal information we hold about you.

You may exercise these rights by submitting a request to help@gotofrom.com. We will need to verify your identity before acting on your request and may ask you to provide personal information to do so.

Changes to this Privacy Policy

We reserve the right to amend this Privacy Policy at any time. We will notify you of changes by posting the updated Privacy Policy to this Website.

Questions

If you have any questions about this Privacy Policy, please contact us at help@gotofrom.com.